



imagine unified communications...
for the ENGINEERING INDUSTRY.....



Record calls at a fraction of the usual cost

The ability to record all inbound or outbound calls & transfer them to email is a simple & low cost feature. You have a permanent record of what the customer agreed to.

Priority treatment for your important customers

Samsung OfficeServ 7000 can identify your customers and will automatically prioritise callers depending on the importance of the caller.

Direct Dialing to your staff

Calls are immediately directed to accounts, despatch and factory managers ensuring that the customer gets answered quickly by the right person.

Voice over the Internet (VoIP)

Using our VoIP option staff can work efficiently at home whilst still appearing to be in the office. These outworkers still have the advanced features such as voice-mail, tannoy and call management information. In fact, it is just as if they are at the factory.



Our engineering customers range from small to large:

- ELE Advanced Technologies (Colne)
- WEC (Darwen & Liverpool)
- Meinhardt UK (London),
- Wardell Armstrong LLP (UK wide)
- North Engineering (Dundee)
- Aspire Consulting (Tamworth)
- Rotary North West (Chester)

Any business any size

The modular design of the OfficeServ 7000 platforms means there is a solution with the same features and functions for every size of organisation. The OfficeServ product range features a common set of handsets and applications.

- OfficeServ 7100 - for the small business
- OfficeServ 7200 - for mid-sized organisations
- OfficeServ 7400 – for large corporations or the Head Office of a national chain & multi-site organization

Talking the talk

To find out more about Samsung's range of unified communications solutions please contact: ABBEY TELECOM.

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