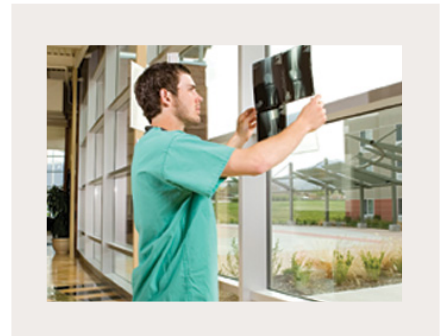




imagine unified communications...

Telephone systems for the DENTAL INDUSTRY....



Urgent assistance in the surgery

We understand that dentists may sometimes find themselves in a threatening situation with patients. That is why we have developed a function to send an "Emergency HELP" call to reception when a surgery handset is knocked off hook and no buttons are pressed for say 5 seconds. Reception will rapid ring with say "SURGERY 4" in screen so that help can come running.

When the next patient arrives

Telephones in surgeries and hygienist rooms can be set to automatically answer internal phone calls from reception. The phone will beep-beep then immediately go into hands free mode. Reception can announce that the next patient has arrived and the dentist can reply without using his hands.

Phones integrated to patient management software

We can integrate to EXACT, Kodak, Dental Plus, ASPECT, Access, ACT!, Pegasus, Emis, Synaptic, Sage, and many more, allowing the automated screen popping of patient records when the phones are answered so that your reception can handle telephone enquires more efficiently. It also allows you to dial directly from patient records - making call backs and appointment confirmation a simple process.

Dental experience across the UK

Abbey Telecom has installed in numerous surgeries across the UK. Here are some examples;

- Harrow Dental Practice - Harrow
- Richard Grant – Newcastle
- Orthoworld – Blackpool
- The Elms dental Practice – Fleetwood
- Ideal Dental Care - Sheffield

Partnership with IT firms specialising in dental practices

PRR Plus are specialists in providing practice management software across the UK. They choose Abbey Telecom to provide Cat5e cabling networks and telephone systems.

Any business any size

The modular design of the OfficeServ 7000 platforms means there is a solution with the same features and functions for every size of organisation. The OfficeServ product range features a common set of handsets and applications.

- OfficeServ 7100 - for the small business
- OfficeServ 7200 - for mid-sized organisations
- OfficeServ 7400 – for large corporations or the Head Office of a national chain & multi-site organization

Talking the talk

To find out more about Samsung's range of unified communications solutions please contact: **ABBEY TELECOM LTD**

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We understand how Dental Practices work.

