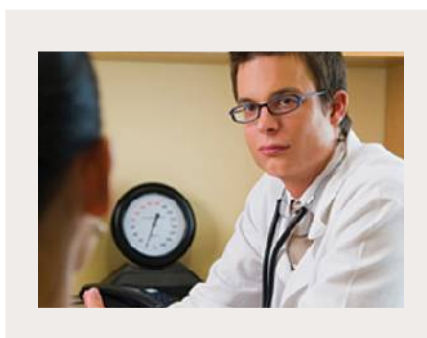




imagine unified communications... for Care services.....



Realising the benefits for Care services

- Reception Taxi Phones - hotline - income to you**
 You get the revenue rather than BT by renting out a simple phone to a Taxi firm for calling their cabs.
- Save on line rentals**
 Payphones and lift phones can be extensions thus saving line rental. Residents rooms can have their own phone number enabling their family to call them day or night without involving staff. But instead of their family renting a line from BT they can rent a number from the care home itself. A saving for the family and extra revenue for the business.
- Monitor marketing results**
 You gain the ability to use the phones to track the effectiveness of your website or advertising from reception's call logging software. Some care homes have halved their marketing costs.
- Front of House system for Reception**
 A complete, low cost, solution for small care homes or used as middleware to integrate to premium software such as Fidelio in larger centres and chains
- Cost control in Hospitality**
 You can install and manage remote sites without leaving your office and implement centralised cost tracking, security alerts and departmental billing – reducing total cost of ownership.
- Bedroom Status**
 The Housekeeping manager knows the bedroom status - i.e. Room serviced, room needs maintenance. All housekeeping has to do is lift the handset in a bedroom and input a 3 digit status code.
- Multi-site applications**
 Where you have multiple sites, we can ensure your busy reception at one centre is answered by a less busy one so you do not lose the customer.

Some of Abbey Telecom's care customers:

- Pendleside Hospice (Burnley)
- At Your Service (Care) Ltd (Kettering)
- Elmwood Home Care Ltd (Accrington)
- Wakefield Care Force
- Appley Grange Care Home (Harrogate)
- Shadsworth Children's Centre (Blackburn)
- Birchfield Residential Care Home (Blackburn)

Any care industry site of any size

The modular design of the OfficeServ 7000 platforms means there is a solution with the same features and functions for every size of Hotel or Guest House The OfficeServ product range features a common set of handsets and applications,

- OfficeServ 7100 - for the small homes
- OfficeServ 7200 - for mid-sized businesses
- OfficeServ 7400 – for large homes or the Head Office of a national chain & multi-site organisation

Talking the talk

To find out more about Samsung's range of unified communications solutions please contact: **ABBEEY TELECOM LTD**

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