





imagine unified communications... for the ARCHITECT....







Record your calls

The ability to record all inbound or outbound calls & transfer them to email is a simple & cost effective feature. You have a permanent record of what the client agreed to. You can choose between having all calls recorded or to selectively record calls.

Priority treatment for your important clients

Samsung OfficeServ 7000 can identify your clients and will automatically prioritise the call depending on the importance of the client.

Dictation Systems for architects

With voicemail to e-mail gateway you can simply e-mail voice messages amongst staff, which can be listened to via any standard PC-based media player allowing play, pause, rewind, fast forward through the message. This low cost option has been used in the past by Abbey Telecom to save financial services firms thousand of pounds on specialist dictation equipment.

Voice over IP

You can work from home & appear to be in the office, even if your home is in another country!

Appearing bigger in directories

This can be achieved by using separate numbers per department: Surveyors, planning advice, CDM Co-ordinators, Structural Engineers, etc., can all have their own numbers, even if the same people answer the calls!

We've installed for numerous architects including:

- A J Cocker Associates (Rochdale)
- Smith Smalley (Harrogate)
- The MMI Group (Knutsford)
- Campbell Driver Partnership (Blackburn)

Any business any size

The modular design of the OfficeServ 7000 platforms means there is a solution with the same features and functions for every size of organisation. The OfficeServ product range features a common set of handsets and applications.

- OfficeServ 7100 for the small business
- OfficeServ 7200 for mid-sized organisations
- OfficeServ 7400 for large corporations or the Head Office of a national chain & multi-site organization

Talking the talk

To find out more about Samsung's range of unified communications solutions please contact: ABBEY TELECOM LTD



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