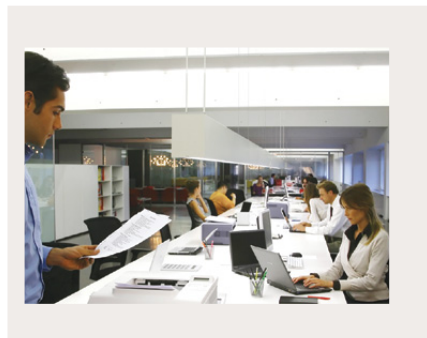
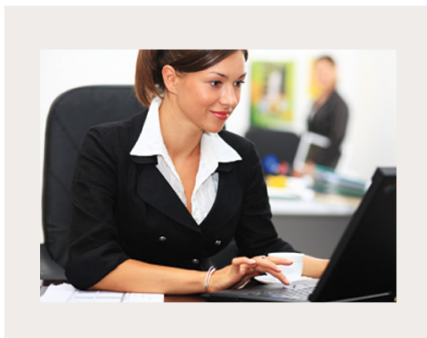




imagine unified communications...

Telephone systems for the FINANCE INDUSTRY....



**When a client thinks that you advised wrongly you can prove what was said**

The ability to record all inbound or outbound calls & transfer them to email is a simple & cost effective feature. You have a permanent record of what the customer agreed to. You can choose between having all calls recorded or to selectively record calls.

**Our most important clients get the best treatment**

Samsung OfficeServ 7000 can identify your clients and will automatically re-position callers in the queue depending on the importance of the client.

**Dictation Systems**

With voicemail to e-mail gateway you can simply e-mail voice messages amongst staff, which can be listened to via any standard PC-based media player allowing play, pause, rewind, fast forward through the message. This low cost option has been used in the past by Abbey Telecom to save financial services firms thousand of pounds on specialist dictation equipment.

**Appearing bigger in directories such as Yellow Pages**

...by using separate numbers per department: Insurance, Investments & Underwriting etc., can all have their own numbers, even if the same people answer the calls!

**We've installed for numerous IFAs, Brokerages, Life companies including:**

- LMS Capital (London)
- Red Rose Assurance (Blackburn)
- Eccles Loans & Savings (Manchester)

**Any business any size**

The modular design of the OfficeServ 7000 platforms means there is a solution with the same features and functions for every size of organisation. The OfficeServ product range features a common set of handsets and applications.

- OfficeServ 7100 - for the small business
- OfficeServ 7200 - for mid-sized organisations
- OfficeServ 7400 – for large corporations or the Head Office of a national chain & multi-site organization

**Talking the talk**

To find out more about Samsung's range of unified communications solutions please contact: ABBEY TELECOM LTD



**ABBHEY TELECOM LTD**

Logic House, Ordnance St., Blackburn BB1 3AE

01254 272000

sales@abbeytelecom.co.uk www.abbeytelecom.co.uk

