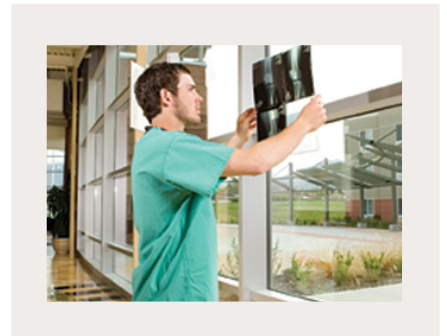
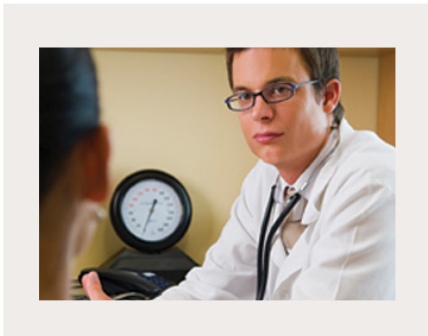




imagine unified communications...

Telephone systems for GP's Surgeries....



Handling the rush hour!

All surgeries are overloaded with patient calls for appointments & prescriptions. Sometimes you do not have enough staff to cope. Using Automated Call Distribution & Dynamic channel access - we help you cope to minimise caller waiting time.

When the next patient arrives

Telephones in surgeries and nurse-practitioner rooms can be set to automatically answer internal phone calls from reception. The phone will beep-beep then immediately go into hands free mode. Reception can announce that the next patient has arrived and you can reply without even having to pick up the phone.

Urgent assistance in the surgery

We understand that doctors & nurses may sometimes find themselves in a threatening situation with patients. That is why we have developed a function to send an "Emergency HELP" call to reception when a surgery handset is knocked off hook and no buttons are pressed for say 5 seconds. Reception will rapid ring with a message such as "SURGERY 4" in screen so that help can come running.



Phones integrated to patient management software

We can integrate to Emis, Exact, Kodak, Access, ACT!, Pegasus, Synaptic, Sage, and many more, allowing the automated screen popping of patient records when the phones are answered so that your reception can handle telephone enquires more efficiently. It also allows you to dial directly from patient records - making call backs and appointment confirmation a simple process.

Dictation Systems

With voicemail to e-mail gateway you can e-mail voice messages amongst staff which can be listened to via any standard PC based media player allowing the user to play, pause, rewind & fast forward through the message. This is a low cost option and Abbey Telecom has used this in the past to save clients thousands of pounds on specialist dictation equipment.

Any business any size

The modular design of the OfficeServ 7000 platforms means there is a solution with the same features and functions for every size of organisation. The OfficeServ product range features a common set of handsets and applications.

- OfficeServ 7100 - for the small business
- OfficeServ 7200 - for mid-sized organisations
- OfficeServ 7400 - for large corporations or the Head Office of a national chain & multi-site organization

Talking the talk

To find out more about Samsung's range of unified communications solutions please contact: **ABBEY TELECOM LTD**

ABBEY TELECOM LTD

Logic House, Ordnance St., Blackburn BB1 3AE

01254 272000

sales@abbeytelecom.co.uk www.abbeytelecom.co.uk

