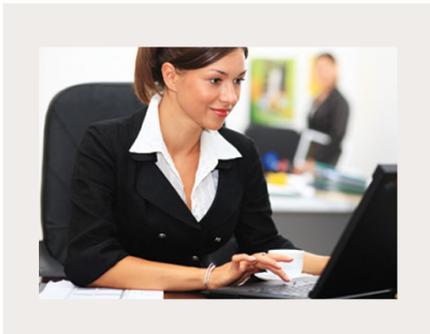




imagine unified communications...

Telephone systems for SOLICITOR's practices....



When a client leaves a message they're certain we'll get it

The ability to record all inbound or outbound calls & transfer them to email is a simple & cost effective feature. You have a permanent record of what the client agreed to.

Our most important clients get the best treatment

Samsung OfficeServ 7000 can identify your customers and will automatically re-position callers in the queue depending on the importance of the client.

Appearing bigger in directories such as Yellow Pages

...by using separate numbers per department: Conveyancing: Litigation, Probate, etc., can all have their own numbers, even if the same people answer the calls!

Costing calls

You can have inbound or outbound calls logged against a cost centre, enabling you to bill your client effectively and accurately.

Recording all calls

It is possible to record all your inbound & outbound calls very cost effectively giving you proof of your conversations.



Some of our legal customers include:

- Terence St. J. Millett (London)
- Brayton & Graham LLP (London)
- Beasley, Johnson, Loyns (Walsall)
- Smith Jones (Burnley)
- PR Scully (St Helens)
- Roebucks (Accrington)
- Curtis Law (Darwen)
- Glassbrook Solicitors (Lytham St Annes)

Any business any size

The modular design of the OfficeServ 7000 platforms means there is a solution with the same features and functions for every size of organisation. The OfficeServ product range features a common set of handsets and applications,

- OfficeServ 7100 - for the small business
- OfficeServ 7200 - for mid-sized organisations
- OfficeServ 7400 – for large corporations or the Head Office of a national chain & multi-site organization

Talking the talk

To find out more about Samsung's range of unified communications solutions please contact:

ABBAY TELECOM LTD

Logic House, Ordnance St., Blackburn BB1 3AE

01254 272000

sales@abbeytelecom.co.uk www.abbeytelecom.co.uk

