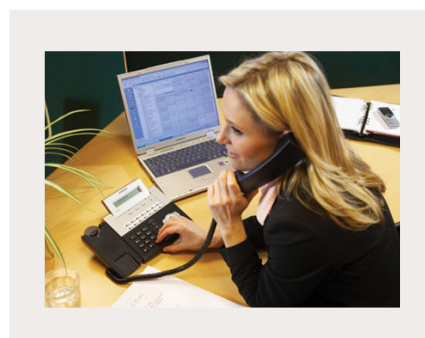
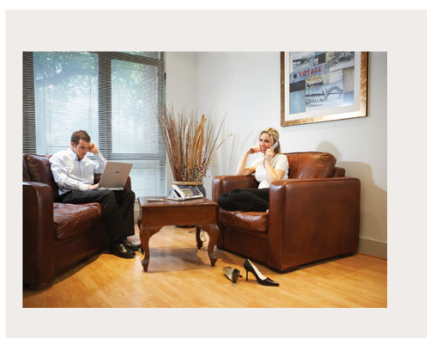




imagine unified communications...

Does your supplier specialise in HOTELS? We do.



Realising the benefits for Hoteliers

- **Reception Taxi Phones - hotline - income to you**
You get the revenue rather than BT by renting out a simple phone to a Taxi firm for calling their cabs.
- **Save on line rentals**
Payphones, PDQs and lift phones can be extensions thus saving line rental.
- **Monitor marketing results**
You gain the ability to use the phones to track the effectiveness of your website or advertising from reception's call logging software. Some hoteliers have halved their marketing costs.
- **Front of House system for Reception**
A complete, low cost, solution for small hotels or used as middleware to integrate to premium software such as Fidelio in larger hotels and chains
- **Cost control in Hospitality**
You can install and manage remote sites without leaving your office and implement centralised cost tracking, security alerts and departmental billing – reducing total cost of ownership.
- **Bedroom Status**
Reception knows the bedroom status - i.e. Room serviced, room needs maintenance.
All housekeeping has to do is lift the handset in a bedroom and input a 3 digit status code.
- **Multi-site applications**
Where you have multiple sites, we can ensure your busy reception at one hotel is answered by a less busy one - *you still win the reservations.*

Some of Abbey Telecom's customers:

- The Lounge Hotel (Swiss Cottage)
- St Georges Hotel (Llandudno)
- The Queens Hotel (Blackpool)
- The Briar Dene Hotel (Cleveleys)
- Haighton Manor Hotel (Preston)

Any hotel any size

The modular design of the OfficeServ 7000 platforms means there is a solution with the same features and functions for every size of Hotel or Guest House The OfficeServ product range features a common set of handsets and applications,

- OfficeServ 7100 - for the small hotels & guest houses
- OfficeServ 7200 - for mid-sized organisations
- OfficeServ 7400 – for large hotels or the Head Office of a national chain & multi-site organization

Talking the talk

To find out more about Samsung's range of unified communications solutions please contact: **ABBEY TELECOM LTD**

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